



Urban Provider / Cooking Passions Cooking School

Discover Northern Italian Lakes – Hidden Gems Tour Monday October 7th to Monday October 14th 2019

Another UNIQUE Cooking Passions “Small-Group” Cuisine & Culture Journey

Join Nico & Belnda Moretti of **Cooking Passions Cooking School** as we share with you our “hand-picked” hidden secrets & gems of luxury lakeside hotels; mouth-watering regional restaurants and cucina italiana cooking classes (traditional and Michelin-starred) in the enchanting Northern Italian Lakes Districts of **Lago di Como** in Lombardia and **Lago d’Orta** in Piemonte in Italy’s North.

PRICING*

Urban Provider’s Frequent Traveller Special Pricing
€4195.00 per person(Double/Twin Occupancy)

Single Supplement (Own Room) + €1085pp

**ALL INCLUSIVE LAND CONTENT including: 7 nights luxury lakeview accommodations; two meals daily as per itinerary (including wine with lunch & dinner); two Michelin starred restaurant experiences; Food & Wine Experiences; included Cooking Classes; English-speaking Private Guide; and all local transfers. Excludes international airfares.*

Name as on Passport		
Passport Number		
Nationality		
Passport Expiry Date		
Date of Birth		
Home Address		
Home Phone		
Mobile Phone		
Email Address		
Signature :		
Date :		

FOR COMPLETE ITINERARY & PHOTOS please visit www.urbanprovider.com.au

Tour Itinerary Overview

Day	Activity	Accommodation	Meals
1	Arrive in Varenna, Lago di Como	Hotel du Lac, Varenna	D
2	Italian Cooking Class	Hotel du Lac, Varenna	B, L, D
3	Bellagio, Lago di Como Cruise	Hotel du Lac, Varenna	B, L
4	Free Day, Lago di Como	Hotel du Lac, Varenna	B, D
5	Regional Italian Lunch and Lago D'Orta	Hotel San Rocco, Lago D'Orta	B, L
6	One-Michelin Star Cooking & Lunch Experience, Lago D'Orta	Hotel San Rocco, Lago D'Orta	B, L
7	Two-Michelin Star Final Group Dinner, Lago D'Orta	Hotel San Rocco, Lago D'Orta	B, D
8	Departure from Orta San Giulio, Lago D'Orta		B

PRICING & INCLUSIONS

**€4195 per person - Double/Twin Occupancy
Single Supplement (Own Room) + €1085pp**

The following is INCLUDED in the price:

- **4 nights Luxury Lake-View Accommodation at Varenna's best hotel – Hotel du Lac (Lago di Como)**
- **3 nights Luxury Lake-View Accommodation at 5-star luxury hotel – Hotel San Rocco in Orta San Giulio (Lago d'Orta)**
- **Two meals daily (Breakfast and Lunch or Dinner with included wine), including meals at traditional Italian restaurants and Michelin-awarded restaurants**
- **Private Airport Transfers from Milano's Malpensa Airport or Milano Centrale to Varenna**
- **Return Private Transfers from Lago D'Orta to Milano's Malpensa Airport or Milano Centrale**
- **1 Italian Hands-On cooking class - Varenna**
- **1-Star Michelin Restaurant Cooking Demonstration & Lunch - Locanda D'Orta- Lago d'Orta**
- **2-Star Michelin Restaurant Dinner - Villa Crespi - Lago d'Orta**
- **Group Visit and Lunch to Bellagio on Lago di Como**
- **Private transfer between Varenna (Lago di Como) and Orta San Giulio (Lago d'Orta)**
- **Services of a Group Escort (including Registered Nurse)**
- **Group Pre-Trip Briefing (Perth)**

The following is NOT INCLUDED in the price:

- **International & domestic airfares**
- **Travel Insurance (compulsory)**
- **Any additional tours or museum admissions**
- **Any additional taxi fares**
- **Any non-included alcoholic & non alcoholic beverages for meals**

***Note: Price is subject to change without notice as a result of international currency fluctuations that may affect the cost of land transportation, hotels, or other related services. You will be notified as soon as any changes are affected.*

Booking Deadline (Or until places remain): 01 June 2019

- Due to the limited rooms available at our selected hotels, bookings must be secured by February 1st 2019 so that we can confirm them with our accommodation providers. We trust this meets with your understanding.

HOW TO BOOK

Booking Deposit: \$AUD900 non-refundable BOOKING DEPOSIT is required to hold a booking for the tour, at the time of your reservation. We are able to refund your Booking Deposit should a replacement be found for any cancelled places. Booking Deposits are used to secure accommodations and tour services. Please forward with completed BOOKING FORM and a copy of the Information Page of your passport by email or post to - Urban Provider, 267 Vincent Street, Leederville WA 6007.

Booking Deadline – 01 June 2019

Final Payment: Payment in full is required at least 90 days prior to departure (**Final Payment Due: 07 July 2019**). Payment can be made at any time before the final due date, if you prefer. Final Payment will be converted from €EUR to \$AUD based on the prevailing Foreign Cash Currency Exchange rate at the time of payment. To view the Foreign Cash Currency Exchange to be used at the time of payment, please visit the QantasCash rates website at - <https://www.qantascash.com/rates-fees/currencies-rates/>

CANCELLATION

In the event that you may have to cancel your tour for any reason, we allow refunds for payments in the following way:

- 100% refund provided for notice of cancellation given with 90 days notice. Any refunds of Booking Deposits to customers, within this time, are subject to each hotel/tour business' own terms and conditions, which can be obtained upon request.
- 60% refund provided for notice of cancellation between 60 to 89 days.
- 30% refund provided for notice of cancellation between 30 to 59 days
- No refund is possible for cancellation less than 30 days prior to start date of the tour.

Payment Options *(Places confirmed upon receipt of payment)*.

- **Direct Deposit Payments** - Payment can be made by **direct deposit** at any **NATIONAL AUSTRALIA BANK** or **online** with your registered online banking facilities.
- **Credit Card Payments** may be made with a 2% Merchant Facility charge applied. Please contact us and we can process by phone.
- **To pay online** through your financial institution, please find the following account details to make it easy to make your payment :
 - Account Name: **urban provider**
 - BSB Number: **086 492**
 - Account Number: **750161399**
 - Please include your name at the "**Description**" field.

TERMS & CONDITIONS

Urban Provider are not able to arrange for any air travel bookings, so please don't hesitate in securing your air travel with your preferred airline or travel agent. Our Preferred Travel Agent, Globetrotter, would be happy to assist in booking your international flights, travel insurance offering a 20% discount off policy cost (subject to terms and conditions of policy provider) and any pre-tour and post-tour requirements. Please contact Globetrotter directly on 08 9442 0164 or email lifestyle@globetrotter.com.au website <https://globetrotterlife.com.au/>

All other bookings are made directly with hotel; transport; cooking school; and tour operators. Any refunds to customers are subject to each hotel/tour business' own terms and conditions, which can be obtained upon request.

Urban provider cannot be held liable for any person, firm or company who provides such services, but will take all reasonable care to ensure that the participants receive accommodation and other services, and does so as a convenience to the participants.

Travel insurance is compulsory as Urban Provider cannot accept responsibility or liability for death, injury or sickness or accident to any person or loss of, or any damage to any property or otherwise, or any cancellation, delay, detention irregularity, deviation, substitution arising out of or in connection with any accommodation, transportation, conveyance or any other service provided by hotels, restaurants, airlines, travel agents or any other services.

Urban provider is under no obligation or liability to any person as a result of any inaccuracy, misdescription or changes to the tour itinerary or for the losses or additional expenses due to delays, strikes, war, quarantine, acts of god, improper documents, or any other cause. Urban provider shall not be liable or responsible for any additional expense or liability sustained or incurred by any tour member as a result of any of the foregoing clauses.

All tours are subject to minimum numbers attending. If for any reason this tour needs to be cancelled as a decision made by Urban Provider, all paid moneys will be refunded. Urban provider reserves the right to change suppliers, therefore altering the itinerary, if circumstances change within that business that is deemed to have a negative effect on the tour. Notice will be given in writing where possible.

We look forward to hosting and sharing with you the experiences of our Cuisine & Culture tours of the world. **Buon viaggio!!**