



URBAN  
PROVIDER

Distinctive Catering · Cooking Passions

**NEW 11 Day “Discover Vietnam” Cuisine & Culture Experience Booking Form**  
**Sunday 03 March 2019 to Wednesday 13 March 2019**

Join us as we share with you our *hand-picked* Vietnam experiences, that will overwhelm your senses with the incredible beauty, amazing flavours and rich history that has awoken the latest Asian dragon.

**Cooking Passions 11 Day / 10 Night “Discover Vietnam” Cuisine & Culture Tour** will explore Vietnam from **SAIGON** (Ho Chi Minh City) in the South; to the Parisian/Asian allure of **HANOI** in the North. With cooking classes that explore the unique tastes & flavours of the various regions, our **cooking passions** Vietnam Tour highlights also include experiencing the UNESCO World Heritage listed sites of the charming ancient port town of **HOI AN**; and cruising the serene beauty of **HALONG BAY** on one of the bay’s newest luxury vessels.

*Cooking Passions Cuisine & Culture Journeys have been designed so that you can make the most of your precious time, as we have done all of the “behind the scenes” research to scope out the finest hotels, local transfers, sights, restaurants, spas & excursions, so you don’t have too. Each of our tours are designed so you can do as much or as little as you like, while allowing you plenty of free time to explore and immerse yourselves in the sights, shopping, relaxation and eating that YOU want to experience (we’ll be happy to provide suggestions and tips on some of our favourites from our many previous trips). We’ve arranged all of the Deluxe Luxury 5-star & 3-star accommodations, internal flights, transfers, most meals, and Cuisine & Culture excursions, so that all you have to do is pack a bag, a sense of adventure and join us in one of Asia’s most delicious and exciting countries.*

**\*\*Due to the limited number of seats on internal Domestic flights in Vietnam, these book out quite quickly, so bookings for the Vietnam Tour should be made as early as possible to ensure that all flights can be secured. Exact Passport Name are required at time of booking so as to secure flight bookings in Vietnam. Also, when booking your International Flights, please ensure that you book with the MAXIMUM Baggage Allowance available, as we have found on previous trips that participants tend to buy up big in Vietnam, and then have difficulty with increasing their allowance prior to departure from Vietnam.**

Complete Tour Itinerary can be found at [www.urbanprovider.com.au](http://www.urbanprovider.com.au) . **BOOKING DEADLINE: 20 June 2018**

**“DISCOVER VIETNAM” PRICING**

**\$US4155pp (Double/Twin Occupancy)**  
**(Single Occupancy - Own Room) + \$US995 per person**

	Last Name	First / Middle	Last Name	First / Middle
<b>Name as on Passport**</b> – for each participant. <b>**Must be correct for Vietnam Airline Tickets</b>				
<b>Passport Number</b> – for each participant				
<b>Nationality</b> – for each participant				
<b>Passport Expiry Date</b> – for each participant				
<b>Date of Birth</b> – of each participant				
<b>Home Address</b>				
<b>Mobile Phone</b>				
<b>Email Address</b>				
<b>Additional Days in Vietnam either Before or After tour</b>	<b>YES / NO</b>		<i>If yes, please let us know dates at your earliest convenience so that</i>	
<b>Signature :</b>				

## "Discover Vietnam" Luxury Cuisine & Culture Experience INCLUSIONS

The following is included in the price\*\*:

- 3 Nights 5-Star Deluxe Club\* Riverview Accommodation – [Riverside Renaissance Hotel](#), SAIGON
- 3 Nights 3-Star Deluxe Accommodation – [Ha An Hotel](#), HOI AN
- 3 Nights 5-Star L'Opera Suite\* – [Hotel L'Opera Hanoi](#) – Hanoi's Newest 5-Star Hotel
- Airport Transfers upon your arrival in HCMC & Hanoi
- 2 Day / 1 Night 5-Star Luxury Halong Bay Cruise - [Paradise Elegance](#)
- Cu Chi Tunnel Guided Tour and Boat Cruise
- Saigon River Dinner Cruise
- 2 x Domestic (Vietnam Airlines\*) Business Class airfares;
- 2 x Hands-On Vietnamese Cooking Classes/ 1 x Cooking Demonstration;
- Breakfast Daily and Included Lunch/Dinners (*as per itinerary*)
- Group Escort
- Tour Photographer
- Pre-Trip Briefing (Perth)

The following is not included in the price:

- International Airfares (*Return Airfares ex-Perth start from around \$600pp. Please contact your preferred airline or travel agent to arrange.*)
- Travel Insurance (Compulsory)
- Vietnam Visa costs ~ \$AUD40 per person. *We will provide you with details on how to apply.*
- Alcoholic & non-alcoholic beverages for included meals and cooking classes.
- Optional "Suggested" tours & activities and Non-included Local Taxi Fares.

\*\*Note: Price is subject to change without notice as a result of international currency fluctuations that may affect the cost of land transportation, hotels, or other related services. You will be notified as soon as any changes are affected.

### BOOKING DEPOSIT

A \$AUD900 per person non-refundable BOOKING DEPOSIT is required to secure Vietnam Airlines domestic flight tickets and Accommodation Booking Deposits, at the time of your reservation. **Please forward with completed BOOKING FORM and email or post to - Urban Provider, 267 Vincent Street, Leederville WA 6007.**  
**BOOKING DEADLINE - 20 JUNE 2018, or while places remain.**

### FINAL PAYMENT\*

Payment in full is required at least 90 days prior to departure (**Payment Due : 03 December 2019**). Payment can be made at any time before the final due date, if you prefer. Final Payment will be converted from \$USD to \$AUD based on the prevailing Foreign Cash Currency Exchange rate at the time of payment. To view the Foreign Cash Currency Exchange to be used at the time of payment, please visit the QantasCash rates website at - <https://www.qantascash.com/rates-fees/currencies-rates/>

### CANCELLATION

In the event that you may have to cancel your tour for any reason, we allow refunds for payments (*we are able to refund Booking Deposits if we can fill any cancelled places with another traveller*) in the following way:

- 100% refund provided for notice of cancellation given with 90 days notice.
- 60% refund provided for notice of cancellation between 60 to 89 days.
- 30% refund provided for notice of cancellation between 30 to 59 days.

No refund is possible for cancellation less than 30 days prior to start date of the tour.

### Payment Options *(Places confirmed upon receipt of payment)*.

- Payment can be made by **cheque**, or by **direct deposit** at any **NATIONAL AUSTRALIA BANK** or **online** with your registered online banking facilities.
- Credit Card Payments may be made with a 2% Merchant Facility charge applied.
- Please make cheques payable to **urban provider** and post to 267 Vincent Street, Leederville WA 6007
- **To pay online** through your financial institution, please find the following account details to make it easy to make your payment :  
Account Name: **Urban Provider**  
BSB Number: **086492**  
Account Number: **750161399**  
- Please include your name at the "Description" field.

### TERMS & CONDITIONS

Urban Provider tour bookings are made directly with hotel; transport; cooking school; and tour operators. Any refunds to customers are subject to each hotel/ tour business' own terms and conditions, which can be obtained upon request.

Urban Provider cannot be held liable for any person, firm or company who provides such services, but will take all reasonable care to ensure that the participants receive accommodation and other services, and does so as a convenience to the participants.

Travel insurance is compulsory as urban provider cannot accept responsibility or liability for death, injury or sickness or accident to any person or loss of, or any damage to any property or otherwise, or

any cancellation, delay, detention irregularity, deviation, substitution arising out of or in connection with any accommodation, transportation, conveyance or any other service provided by hotels, restaurants, airlines, travel agents or any other services.

Urban Provider is under no obligation or liability to any person as a result of any inaccuracy, misdescription or changes to the tour itinerary or for the losses or additional expenses due to delays, strikes, war, quarantine, acts of god, improper documents, or any other cause. urban provider shall not be liable or responsible for any additional expense or liability sustained or incurred by any tour member as a result of any of the foregoing clauses.

All tours are subject to minimum numbers attending. If for any reason this tour needs to be cancelled as a decision made by urban provider, all paid moneys

will be refunded. Urban provider reserves the right to change suppliers, therefore altering the itinerary, if circumstances change within that business that is deemed to have a negative effect on the tour. Notice will be given in writing where possible.

We look forward to hosting and sharing with you the experiences of our Cuisine & Culture tours of the world. Buon viaggio!

<p><b>*Riverside Renaissance Hotel – Club Floor Privileges:</b></p> <ul style="list-style-type: none"><li>• Access to our exclusive Club Lounge (18th) with panoramic Saigon River views</li><li>• Exclusive check-in / check-out services on 18th floor Club Lounge</li><li>• Complimentary buffet breakfast at the Club Lounge or Riverside Café (Ground Floor)</li><li>• Complimentary evening snacks and full private bar including premium spirits from 17.30-18.30</li><li>• Complimentary tea, coffee and refreshments throughout the day</li></ul> <p><b>*Hotel de L'Opera – Suite Privileges:</b></p> <ul style="list-style-type: none"><li>• Complimentary evening drinks (wine &amp; beer) from 17.00-19:00 at La Fee Verte Bar.</li><li>• Luxury range of L'Occitane bathroom amenities</li><li>• Complimentary unlimited local calls (excluding mobiles)</li><li>• Complimentary early check-in and late check-out until 16:00 subject to availability</li></ul>
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