



URBAN  
PROVIDER

Discover Cooking - Cooking Passions

**cooking passions NEW 11 Day "Discover Thailand & Laos" Luxury Mekong Journey - Booking Form  
Wednesday 30 February 2016 to Saturday 13 February 2016**

We have crafted our newest tailor-made tour to discover two of Southeast Asia's most unique ancient royal capitals - the UNESCO World Heritage towns of Northern Thailand's Chiang Mai and Laos' Luang Prabang - as well as a journey down the Mekong River, one of the world's greatest waterways. Join us on this off-the-beaten-path journey as we share with your our "hand picked" Northern Thai & Laos experiences, cuisine & culture adventures and stunning luxury boutique accommodations for 11 exciting days from **February 3rd 2016 to February 13th 2016**.

*Cooking Passions Cuisine & Culture Journeys have been designed so that you can make the most of your precious time, as we have done all of the "behind the scenes" research to scope out the finest hotels, local transfers, sights, restaurants, spas & excursions, so you don't have too. Each of our tours are designed so you can do as much or as little as you like, while allowing you plenty of free time to explore and immerse yourselves in the sights, shopping, relaxation and eating that YOU want to experience (we'll be happy to provide suggestions and tips on some of our favourites from our many previous trips). We've arranged all of the Deluxe 5-star & Luxury Boutique accommodations, internal flights, transfers, Cuisine & Culture excursions, and included meals, so that all you have to do is pack a bag, a sense of adventure and join us in one of Asia's most delicious and exciting countries.*

**\*\*Due to the limited rooms available at our selected Luxury Boutique hotels and Mekong River cruise/lodge, bookings must be secured by Monday June 15th so that we can confirm them with our accommodation providers. We trust this meets with your understanding.**

Complete Tour Itinerary can be found at [www.urbanprovider.com.au](http://www.urbanprovider.com.au) . **BOOKING DEADLINE: 15 June 2015**

**PRICING**

**\$US3820pp (Double/Twin Occupancy)**

**\$US4920pp (Single Occupancy - Own Room) ~ additional \$US100/day**

	Last Name	First / Middle	Last Name	First / Middle
<b>Name as on Passport**</b> - for each participant. <b>**Must be correct for Vietnam Airline Tickets</b>				
<b>Passport Number</b> - for each participant				
<b>Nationality</b> - for each participant				
<b>Passport Expiry Date</b> - for each participant				
<b>Date of Birth</b> - of each participant				
<b>Home Address</b>				
<b>Mobile Phone</b>				
<b>Email Address</b>				
<b>Additional Days in Vietnam either Before or After tour</b>	<b>YES / NO</b>		<i>If yes, please let us know dates at your earliest convenience so that</i>	
<b>Signature :</b>				

# "Discover Northern Thailand & Laos" Luxury Mekong Journey INCLUSIONS

## **The following is INCLUDED in the price:**

- **4 Nights 5-Star Luxury Accommodation\*\* - Chiang Mai - Including Airport Arrival Transfer - [Rachamankha Chiang Mai](#)**
- **1 Night 5-Star Luxury Accommodation\*\* - [Le Meridien Chiang Rai](#)**
- **4 Nights 4-Star Luxury Riverview Deluxe Accommodation - [Heritage Burasari Luang Prabang](#) - Including Airport Transfer**
- **2 Day / 1 Night Luxury Mekong River Cruise\*\* - [Luang Say Lodge](#)**
- **All domestic transfers within Chiang Mai; Chiang Rai; and Laos**
- **Two Hands-On Cooking Classes - Thai Cooking Class & Laos Cooking Class;**
- **Included Cuisine & Culture excursions**
- **Full Breakfast Daily**
- **Included Meals as per itinerary**
- **Group Escorts**
- **Lao Visa on Arrival Cost**
- **Pre-Trip Briefing (Perth)**

## **The following is NOT INCLUDED in the price:**

- **International Airfares (Return Airfares ex-Perth to Thailand start from around \$AUD1200pp. Please contact your preferred carrier or travel agent to arrange your most convenient flights to Vietnam. Nico & Belinda can advise of the flights that they will travel on, if you prefer)**
- **International Travel Insurance (compulsory)**
- **Non-included meals & beverages for cooking classes and included meals.**
- **Optional "Suggested" tours & activities.**
- **Local taxi fares.**

**\*\*Note:** Price is subject to change without notice as a result of international currency fluctuations that may affect the cost of land transportation, hotels, or other related services. You will be notified as soon as any changes are affected.

## **BOOKING DEPOSIT**

A **\$AUD600 per person** non-refundable BOOKING DEPOSIT is required to secure accommodation and tour guides, at the time of your reservation. **Please forward with completed BOOKING FORM and email or post to - urban provider, 267 Vincent Street, Leederville WA 6007.**

**BOOKING DEADLINE - 15 JUNE 2015**

## **FINAL PAYMENT\***

Payment in full is required at least 90 days prior to departure (**Payment Due : 03 November 2015**). Payment can be made at any time before the final due date, if you prefer. Final Payment will be converted to \$AUD based on the prevailing Foreign Cash Currency Exchange rate at the time of payment. To view the Foreign Cash Currency Exchange to be used at the time of payment, please visit the American Express/Australia Post Foreign Exchange rates website at - <http://auspost.com.au/apps/currency-converter.html>

## **CANCELLATION**

In the event that you may have to cancel your tour for any reason, we allow refunds for payments (*we are not able to refund Booking Deposits*) in the following way:

- 100% refund provided for notice of cancellation given with 90 days notice.
- 60% refund provided for notice of cancellation between 60 to 89 days.
- 30% refund provided for notice of cancellation between 30 to 59 days.

No refund is possible for cancellation less than 30 days prior to start date of the tour.

## **Payment Options** (Places confirmed upon receipt of payment).

- Payment can be made by **cheque**, or by **direct deposit** at any **NATIONAL AUSTRALIA BANK** or **online** with your registered online banking facilities.
- Credit Card Payments may be made with a 2% Merchant Facility charge applied.
- Please make cheques payable to **urban provider** and post to 267 Vincent Street, Leederville WA 6007
- **To pay online** through your financial institution, please find the following account details to make it easy to make your payment :
  - Account Name: **urban provider**
  - BSB Number: **066117**
  - Account Number: **10260424**
  - Please include your name at the "Description" field.

## TERMS & CONDITIONS

Urban Provider tour bookings are made directly with hotel; transport; cooking school; and tour operators. Any refunds to customers are subject to each hotel/ tour business' own terms and conditions, which can be obtained upon request.

Urban Provider cannot be held liable for any person, firm or company who provides such services, but will take all reasonable care to ensure that the participants receive accommodation and other services, and does so as a convenience to the participants.

Travel insurance is compulsory as urban provider cannot accept responsibility or liability for death, injury or sickness or accident to any person or loss of, or any damage to any property or otherwise, or any cancellation, delay, detention irregularity, deviation, substitution arising out of or in connection with any accommodation, transportation, conveyance or any other service provided by hotels, restaurants, airlines, travel agents or any other services.

Urban Provider is under no obligation or liability to any person as a result of any inaccuracy, misdescription or changes to the tour itinerary or for the losses or additional expenses due to delays, strikes, war, quarantine, acts of god, improper documents, or any

other cause. urban provider shall not be liable or responsible for any additional expense or liability sustained or incurred by any tour member as a result of any of the foregoing clauses.

All tours are subject to minimum numbers attending. If for any reason this tour needs to be cancelled as a decision made by urban provider, all paid moneys will be refunded. Urban provider reserves the right to change suppliers, therefore altering the itinerary, if circumstances change within that business that is deemed to have a negative effect on the tour. Notice will be given in writing where possible.

We look forward to hosting and sharing with you the experiences of our Cuisine & Culture tours of the world. Buon viaggio!